Business & Enterprise Systems



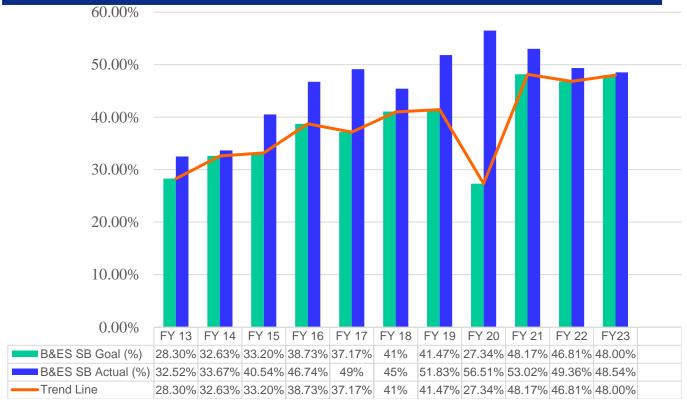
AFPEO BES Small Business Office

Ms. Yolanda B. McCain Director, Small Business Programs



BES FY23 SB Impact







Small Business FY 23 in Review



- Exceeded Overall FY23 Small Business Goals
 - 48.5% SB in FY23
 - Exceeded Goals in 3 of 4 Socio-economic categories
- ~\$315M SB Obligations
- Updated BES Small Business Website
 - AFMC Expiring Contracts Listing FY24-26
 - Added LCMC and AFMC Collider Information



Small Business Year in Review



Increased BES Small Business Engagement

- Vendor Exchange Forum (200 participants)
- BES Directorate received and processed ~100+ Industry meeting request. 77.8% requested meeting granted.
- Participated in AFLCMC and AFMC sponsored events
- Increased Industry Days
- Increased acquisitions competed on BES SBEAS IDIQ



Looking to FY25



Targeted Engagement Events

- Vendor Exchange Forum (200 participants)
- BES Directorate received and processed ~100+ Industry meeting request. 77.8% requested meeting granted.
- Participated in AFLCMC and AFMC sponsored events
- More Interactive/Innovative engagement



Stay Connected



BES Social Media

Small Business Website: www.airforcebes.af.mil/Units/Small-Business-Office/

BES Website: www.airforcebes.af.mil **Email:** BESVendorComm@us.af.mil



Twitter.com/AirforceBES



facebook.com/AirForceBES



Instagram.com/AirForceBES

SAF/SB Social Media

Website: www.airforcesmallbiz.org
Email: answerdesk@airforcesmallbiz.org (Customer Service)



Twitter.com/AFSmallBiz



facebook.com/airforcesmallbiz



linkedIn.com/company/airforcesmallbiz



Transition Slide



SBA Alabama District Office



U.S. Small Business Administration



Doing Business Business with the Federal Government

Government Contracting Overview

- The U.S. government is the largest customer in the world.
- It buys all types of products and services—in both large and small quantities—and is required by law to consider buying from small businesses.
- The SBA works with federal agencies in order to award 23 percent of prime government contract dollars to eligible small businesses.
- It also offers counseling and help to small business contractors.



Government Websites



- Government Spending Open Data | USAspending
 - Official Government Source for Spending
 - Track government spending
 - · Search and analyze by agency and recipient



- https://www.acquisition.gov/
 - Procurement Forecast
 - Business Opportunities
 - Agency Industry Liaison
- https://www.sba.gov/

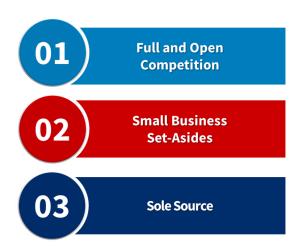


Government-Wide Contracting Goals

Competition Types to Win Government Contracts

"World's Largest Buyer"

- \$600,000 billion/year
- 23% of federal contract dollars are intended for small businesses





Set-Aside for Certification Programs and **Socio-Economic Categories**

Targeted set-asides and acquisition goals:

Women-Owned Small Businesses (5%)

Small Disadvantaged Businesses (including 8(a) certified) (13%)

HUBZone Businesses (3%)

Service-Disabled Veteran-Owned Small Businesses (5%)



Set-asides are reserved for small business between \$10,000 (Micropurchase Threshold) to \$250,000 (Simplified Acquisition Threshold)

Register as a Small Business



- Register for a UEI number
- Identify NAICS code(s)
- Register with SAM <u>SAM.gov | Home</u>



APPLY FOR CERTIFICATION

- Review application guide
- Gather supporting documentation
- Apply online at certify.SBA.gov



RESOURCES

- Access resources on the Knowledge Base
- For assistance, contactcertify.SBA.gov



SBA's Certifications Upgrade

- SBA will pause all certification applications starting August 1st to implement a planned upgrade across all of SBA's certification systems.
- We're working to make certifications easier so you spend less time on paperwork and get back to doing what you do best—bidding on federal contracts, building your business and delivering for our nation.
- We are committed to making sure you can get the information you need to get your business ready and make the most of these improvements. Find out more at certify.sba.gov/upgrade or by contacting us at certifications@sba.gov or 202-205-6459.



What should I do if my firm's certification is due for renewal?

- SBA will provide guidance to impacted program participants regarding these specific requirements for the following programs:
- WOSB/EDWOSB: Certification renewal for participants has been extended for one year—and impacted WOSB firms have already been notified.
- Veterans/SDVOSB: Certification renewal will be extended for one year and impacted firms will be notified by the program office.
- HUBZone: Annual recertification will continue in HCTS; firms are notified by the program office through the system 30 days prior to their anniversary date and provided instructions.
- 8a: Annual Attestation will continue in Certify.SBA.gov and firms will receive instructions accordingly.





8(a) Business Development Program

What is the 8(a) Business Development Program

13 CFR 124.501 - 124.521 48 CFR FAR Subpart 19.8

The 8(a)-program name is from Section 8(a) of the Small Business Act. The Act, as amended by Congress, created the 8(a) program so the U.S. Small Business Administration (SBA) could help small companies owned and operated by socially and economically disadvantaged persons develop their businesses.



What is the 8(a) Business Development Program

Subpart 19.8 - Contracting with the Small Business Administration (The 8(a) Program) (con't):

13 CFR 124.501 - 124.521 & 48 CFR Subpart 19.8 (FAR)

- (b) Contracts may be awarded to the SBA for performance by eligible 8(a) participants on either a sole source or competitive basis.
- (c) Acting under the authority of the program, the SBA certifies to an agency that Small Business is competent and responsible to perform a specific contract. The contracting officer has the discretion to award the contract to the Small Business based upon mutually agreeable terms and conditions.
- (d) The contracting officer shall comply with 19.203 before deciding to offer an acquisition to a small business concern under the 8(a) program. For acquisitions above the simplified acquisition threshold, the contracting officer shall consider 8(a) set-asides or sole source awards before considering small business set-asides.



Socially Disadvantaged Criteria

- Preponderance of evidence
- Race, ethnicity, gender, physical handicap, long-term environmental issues
- Chronic and substantial social disadvantaged
- Negative impact to business advancement



Waiver of the Two-Year Rule

SBA requires a business to be operating for 2 years in order to qualify for the 8(a) program.

SBA MAY WAIVE THE TWO-YEAR RULE IF:



Business management experience



Technical expertise



Adequate capital



Successful past performance

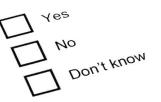


Ability to meet requirements

When Should You Apply?

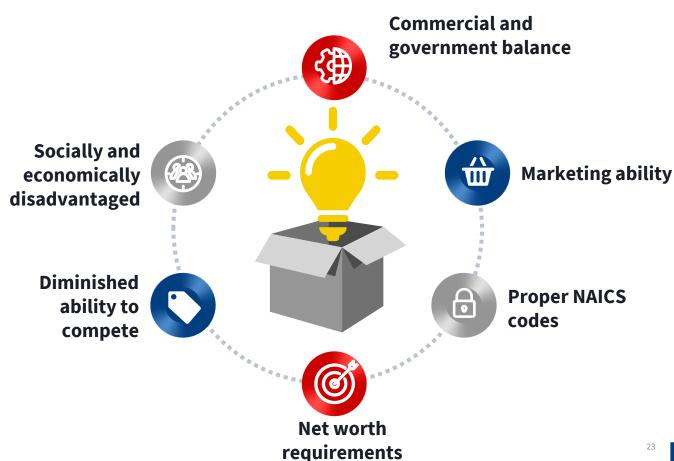
Are You Ready?

- Do you have the <u>CAPACITY</u> to deliver on federal contracts?
- Do you have sufficient **CASH FLOW**?
- Do you have demonstrated <u>CAPABILITY</u> (past performance)?
- Can you demonstrate successful <u>PAST PERFORMANCE</u>?
- Are you open to <u>ADVICE</u> on growing your business?





Is the 8(a) Certification Appropriate for You?



8(a) Business Development Program Objectives





Management and technical assistance to help companies compete for business opportunities



Government Contracting

Helps thousands of entrepreneurs understand and succeed in government contracting



O3 Ability to Thrive

Assist and graduate firms to allow them to thrive competitively

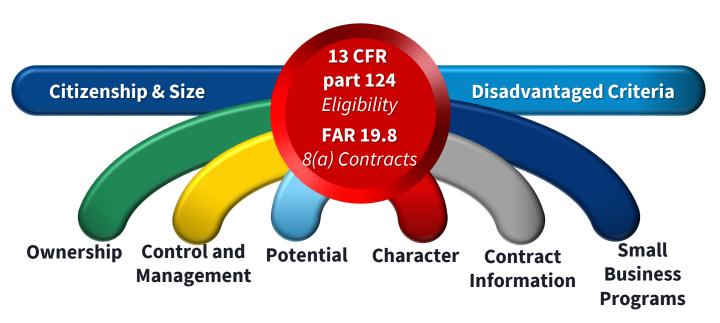
SBA Final Rule: Inflation Adjustment for Size Standards, ED thresholds

87 FR 69118 (Nov. 17, 2022); finalized in (July 19, 2023)

- Adds 13% increase to revenue-based size standards
- Adjusts economic disadvantage thresholds and other thresholds
 - Net worth from \$750,000 to \$850,000
 - AGI from \$350,000 to \$400,000
 - Total assets from \$6 mil to \$6.5 mil
 - Dollar limit for combined 8(a) contracts from \$100 mil to \$168,500,000



Know the Rules for 8(a) Certification

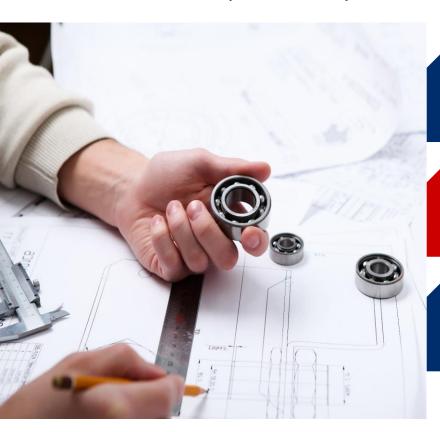




HUBZone Certification

13 CFR § 126.103

Historically Underutilized Business Zone (HUBZone) Certification

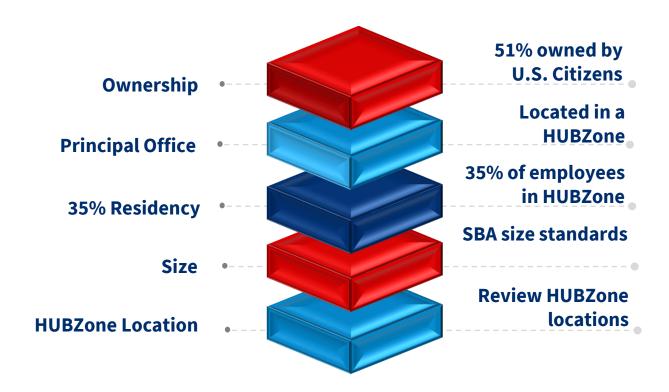


Stimulate capital investment

Build capacity and grow

Access HUBZone set-aside contract dollars

HUBZone Eligibility and Requirements





Expanding and Stabilizing the HUBZone Footprint by:

•Expanding into rural areas:

New Governor-designated HUBZone areas will reach more rural communities with high unemployment.

•Supporting long-term investment in communities:

Small businesses that purchase a building or enter a long-term lease (of 10 years or more) may maintain HUBZone eligibility for a total of 10 years, even if at some point the office location no longer qualifies as a HUBZone. (Note: This does not apply to areas categorized as a "Redesignated Area.")

•https://maps.certify.sba.gov/hubzone/map



Woman-Owned Small Business (WOSB) Certification

Women-Owned Small Business (WOSB) Program



Take advantage of annual prime contracting goals

Build capacity and grow

Access set-asides for WOSB and EDWOSB

WOSB and EDWOSB Sole-Source Contracts





Eligible NAICS Code

WOSB/EDWOSB-eligible NAICS code

2



Fair and Reasonable Price

Awarded at a fair and reasonable price

3



Contract Value

\$6.5M for manufacturing or \$4M for all others

4

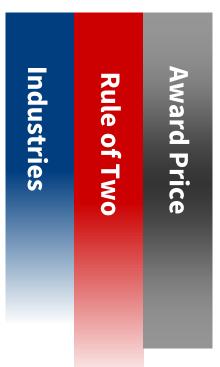


Sole-Source

Only 1 WOSB/EDWOSB that can perform

WOSB READY

WOSB and EDWOSB Set-Aside Contracts



Industry

WOSB

NAICS code assigned to contract is in an industry where WOSBs are substantially underrepresented

EDWOSB

NAICS code assigned to contract is in an industry where WOSBs are underrepresented

Rule of Two

Contracting officer has reasonable expectation that 2 or more WOSBs will submit an offer

Award Price

Contract must be awarded at fair market price



Empower to Grow (E2G)

- Through free training and education, the 7(j) program helps <u>SBA-approved small</u> <u>businesses</u> enhance their capacity to obtain government contracting opportunities.
- Businesses in the program receive executive education and one-on-one consulting in a broad range of disciplines, including:
 - Accounting
 - · Business development
 - Compliance
 - · Contract management
 - Financial analysis
 - Marketing
 - Strategic and operational planning
- For a list of participating TA providers, visit <u>SBA's 7(j) program web page</u>.
- Submit questions about SBA's Mentor-Protégé Program to sbampp@sba.gov.



Summary

of

CFR

Regulation s

All Small Mentor-Protégé Program 13 CFR 125.9

SBA Size Regulations 13 CFR 121

HUBZone Program 13 CFR 126.6

SBA Certificate of Competency 13 CFR 125.5

Service-Disabled Veteran 13 CFR 125.15(b)

8(a) and SDB Regulations 13 CFR 124.5

Small Disadvantaged Business 13 CFR 124.1002(f)

WOSB Program 13 CFR 127

SBA Prime Contracting 13 CFR 125.2

SBA Subcontracting 13 CFR 125.3

Non-manufacturer rule 13 CFR §121.406(b)

Limitations on subcontracting 13 CFR §125.6





Regulatory Updates For Small Business Government Contracting Programs

Not intended for public distribution

FAR Final Rule: WOSB Certification

87 FR 58237 (Sept. 23, 2022)

- Require EDWOSB and WOSB concerns to apply for certification through SBA or an SBA-approved third-party certifier and to be certified in order to be eligible for WOSB or EDWOSB set-aside or sole-source contracts under the Program.
- Requires agencies to check SAM or SBA's DSBS for WOSB/EDWOSB set-asides and sole-source awards
- Firms may submit offers on WOSB/EDWOSB set-asides if certification is pending



FAR Final Rule: Accelerated Payments

88 FR 9730 (Feb. 14, 2023)

- Expands accelerated payments to small businesses
- 15-day goal of paying small-business prime contractors after invoice
- Accelerates payments to other prime contractors that agree to pay their small-business subcontractors within 15 days of the payment without further consideration from the small business



Senate-passed NDAA for Fiscal Year 2024 S. 2226, Passed Senate / Not in House bill

- Repeals bona fide office rule
- Require DoD to consider the past performance of a small business's affiliates
- Primes must notify CO if payment under a small-business subcontracting plan is 30+ days past due; cooperate with CO
- Eliminate self-certification for SDVOSBs, prime and sub
- Increase SDVOSB goal to 5%
- Raise DoD sole-source thresholds to \$8mil/\$10mil for manufacturing
- Put SBA on FAR Council



OMB Memo on Increasing SDB Dolllars

M-23-01, Increasing the Share of Contracting Dollars Awarded to Small Disadvantaged Businesses (Oct. 4, 2022)

- Raises the governmentwide goal for Small Disadvantaged Business spending to 12% for FY23
 - SBA negotiates goals with 24 CFO Act agencies
- Build diversity and resilience of the Federal supplier base
- Lower barriers to entry and create opportunities for SDBs, WOSBs, SDVOSBs, and HUBZone businsses



Alabama District Office

Carol Ann House, Business Opportunity Specialist Sandrieka Moore, Business Development Specialist

Local Resource Partners:

APEX Accelerator (Procurement Technical Assistance) SBDC

The Catalyst & HUBZone Accelerator

Procurement Contact Representative Sara Logsdon, Procurement Contact Representative Jason Johnston, Procurement Contact Representative Charles Mason, Procurement Contact Representative Carol.House@sba.gov Sandrieka.Moore@sba.gov

https://alptac.org/ then click on "locations"

https://asbdc.org/

https://catalystcenter.org

Sara.Logsdon@sba.gov Jason.Johnston@sba.gov Charles.Mason@sba.gov



Questions?





Transition Slide



Alabama SBDC and APEX Accelerator





Alabama SBDC and APEX: Who We Are and How We Can Help

Presented By

Cordero Young Procurement Specialist

Alabama APEX at Alabama State University





ABOUT US



APEX Accelerator

- Designed to provide technical assistance to businesses that want to sell products and services to federal, state, and/or local governments.
- Most of the assistance the APEXs provide is free.
- The APEXs have a local presence in 49 states, Washington, D.C., Puerto Rico, Guam, and Northern Mariana Islands. Other APEXx specialize in assistance to federally recognized Indian tribes and Alaska Native entities, their members and reservations throughout the country.

http://apexal.org



About APEX Alabama

Office Map

Contracting News

Free Guide

Event Calendar

Register Now



Professional Advising

Our work with both small & large businesses gives APEX Alabama the opportunity to grow Alabama's economy and create/sustain jobs. Our seasoned procurement specialists work 1-on-1 with companies to help them enter the contracting arena, assist them in marketing to government agencies, preparing proposals, and resolving problems/issues that arise in contracting process.

GET STARTED →



Bid Matching Service

The APEX Alabama Bid-Matching service delivers relevant bid opportunities right to your desktop. Our Bid Matching service is an essential tool for any company seeking to win government or local contracts. BidMatch monitors hundreds of bid websites from city, county, state, and federal

governments – and even includes international opportunities.

GET STARTED →



Register Now

APEX Alabama has a team of well-qualified professionals that provide free and confidential business advising designed to help you identify, compete for, and win government contracts.

Businesses that have an established commercial market, commitment to quality and can commit time and effort are the perfect candidates.

GET STARTED →











The Alabama APEX is hosted by the University of Alabama's Office of Research & Economic Development, and is deployed statewide at partner university locations:

Alabama APEX Accelerator Procurement Service Areas

JACKSON IMESTONE COLBERT Alabama-Huntsville LAWRENCE EDANIEL IN MORGAN MARSHALL DEKALB WINSTON MARION CULLMAN North Alabama ETOWAH BLOUNT WALKER Jacksonville State EAVETTE JEFFERSON TALLADEGA TUSCALOOSA PICKENS RANDOLPH COOSA GREENE University of CHAMBERS **Alabama State University** Alabama ELMORE AUTAUGA LEE RUSSELL MACON CHOCTAW LOWNDE: CLARKE BARBOUR BUTLER MONROE **Troy University** DALE WASHINGTON CONECUH South Alabama COVINGTON ESCAMBIA GENEVA HOUSTON BALDWIN "This procurement technical assistance center is funded in part through a cooperative



agreement with the Defense Logistics Agency."

https://www.aptac-us.org/





Alabama APEX Services

- The Alabama APEX program offers an array of no-cost support services to all types of businesses. Includes such as
 - registration in systems such as the System for Award Management (SAM),
 - identification of contract opportunities,
 - help in understanding requirements and in preparing and submitting bids.

One-on-One Technical Assistance

Bid-Match System

Matchmaker Events

Technical Workshops

Prepare Your Business for Federal Contracting in 13 Steps



- 1. Structure your business
- 2. Create a business plan
- 3. Demonstrate capacity, sales, and performance history, then consider expanding your opportunities to government contract.
- 4. Research if federal contracting is a good idea for your business
 - System for Awards Management (SAM): https://sam.gov/
 - Forecast of Contracting Opportunities Tool: https://fbf.gov
- Research the demand and pricing for your product or service within the government (<u>www.usaspending.gov</u>);
- 6. Avoid costly errors and potential legal problems by researching the regulations and laws for federal contractors – https://www.acquisition.gov/browse/index/far
- 7. Look up the North American Industry Classification System (NAICS) code (www.census.gov)



Prepare Your Business for Federal Contracting in 13 Steps

- 8. Register for a Data Universal Numbering System (DUNS) https://fedgov.dnb.com/webform/
- 9. Register in the System for Award Management (SAM), www.sam.gov
- 10. Apply for Unique Entity Identification-UEI (<u>www.sam.gov</u>)
- 11. Create at a SBA Profile

Business information can be readily accessed through the Dynamic Small Business Search function. https://web.sba.gov/dsbs/search/dsp_dsbs.cfm

12. Create a Capability Statement

A capability statement is a concise, one page document of your business competencies. Think of it as your business's resume. Its purpose is to provide specific information that will convince potential customers to do business with you. When written well, it will differentiate your business from the competition!

Prepare Your Business for Federal Contracting in 13 Steps

13. Determine whether your business is eligible for any special labels (set-aside types) or programs (SBA.gov; ADECA, MBDA)

Minority and Women Owned Small Business Certifications

State Programs:

ADECA - Office of Minority Business Enterprise <u>Minority/Women Owned Business</u>
 <u>Certifications</u> (https://adeca.alabama.gov/ombe/

Federal Programs

- <u>Disadvantaged Business Enterprise</u> Certification by U.S. Department of Transportation <u>https://www.dot.state.al.us/programs/DBE.html</u>
- Certification for <u>Women-Owned Businesses (WOSB)</u> and <u>8(a)</u> Business Development Program administered by the Small Business Administration (SBA) https://beta.certify.sba.gov/

National Programs

- Minority Business Enterprise (MBE) Certification by the National Minority Supplier development Council (NMSDC) https://nmsdc.org/mbes/mbe-certification/
- Women Business Enterprise Certification (WBE) with the Women's Business Enterprise National Council (WBENC) https://www.wbenc.org/certification/





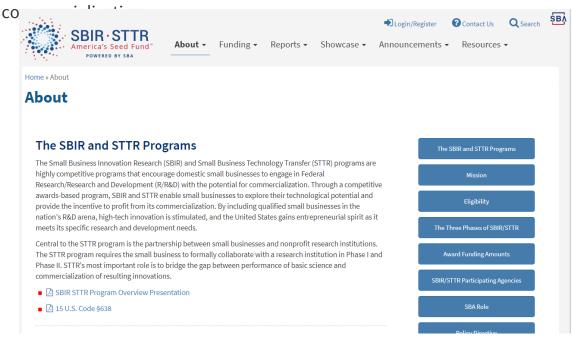
Minority and Women Owned Small Business Certifications

Eligibility Requirements

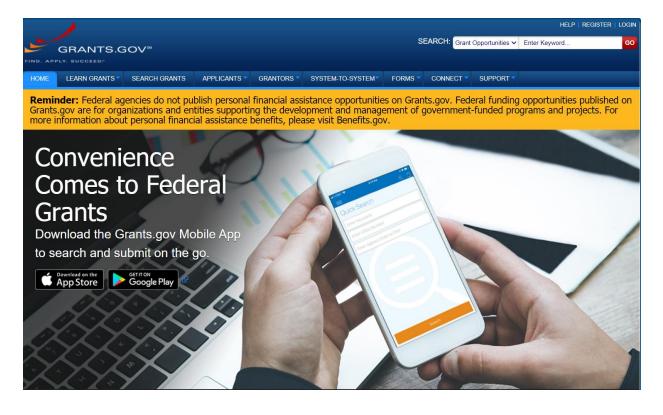
- Socially and economically disadvantaged individuals own at least a 51% interest and also control management and daily business operations
- Meet SBA Size Standards Under 500 employees
- Personal net worth that does not exceed \$1.32 million
- Annual Gross Receipts less than \$23.98 million
- Lawfully admitted permanent residents) who are women, Black Americans, Hispanic Americans, Native Americans, Asian Pacific Americans

SBA SBIR and STTR Programs

The Small Business Innovation Research (SBIR) and Small Business Technology Transfer (STTR) programs are highly competitive programs that encourage domestic small businesses to engage in Federal Research/Research and Development (R/R&D) with the potential for



https://www.grants.gov/



Useful Websites



Alabama Small Business Development Center Networks: www.asbdc.org

Alabama APEX Accelerator: http://al-ptac.org

Small Business Administration: https://www.sba.gov/federal-contracting

SCORE home page: www.score.org

Veterans Business Outreach Center: https://vboc.org/







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Procurement Specialist
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Andrea Rogers Mosley SBDC and PTAC Director arprice@alasu.edu

Alabama State University 915 South Jackson Street Montgomery, AL 36104

Tel: 334-229-4138 Website: www.asbdc.org



Growing Alabama's Economy, One Small Business at a Time

ALABAMA SMALL BUSINESS DEVELOPMENT CENTER NETWORK

Presented by

Stephen Langford, Small Business
Advisor
Alabama SBDC at Alabama State
University



SBDC IMPACT 2024

Most comprehensive small business assistance network in the United States and its territories with a focus **mission is to help start and grow small businesses.**

NATIONWIDE FOOTPRINT

1,000 service centers nationwide, covering rural, urban, and suburban locations



Trusted Resource

- The Alabama SBDC Network is for all small businesses (all stages, types, and industries), is in your community, and is accessible in-person and online.
- Alabama's Trusted Resource: Business has changed dramatically in the last 44 years; ASBDC has been there throughout, helping small businesses achieve their goals and succeed.
- The Alabama SBDC Network gets Results.
 Businesses that partner with SBDCs get started, get financing, grow sales and prosper



Alabama SBDC Network





THE UNIVERSITY OF ALABAMA®

















One-on-One Business Consultation

- No Cost Services
- Virtual and In-Person One-on-One Business Advisement Sessions
- New Business Startup and Existing
 - Business Planning /Business
 Plan Development Assistance
 - Market Research
 - Financial Analysis
- Loan Packaging Assistance
- Business Workshops and Webinars
- Networking Opportunities

- Special emphasis
 - Veterans
 - minority-owned
- Balch And Bingham LLP, Balch Business Boost
 - Free-low cost legal assistance
 - Operating agreements etc.
- QuickBooks
 - 1st month free
 - 30% %50 off for SBDC members
- Godaddy
 - Website Hosting and Domain (free for the first 2 years)
 - Marketing/Branding



Beneficial Ownership Information (BOI)

https://www.fincen.gov/boi-faqs



- -A reporting company created or registered to do business before January 1, 2024, will have until January 1, 2025, to file its initial BOI report.
- -A reporting company created or registered in 2024 will have 90 calendar days to file after receiving actual or public notice that its creation or registration is effective.
- -A reporting company created or registered on or after January 1, 2025, will have 30 calendar days to file after receiving actual or public notice that its creation or registration is effective.



Specialty Programs: CAP

- Capital Access Program
 - Over \$90 Million in loans & equity funding
 - CAP Assistance
 - Identify equity financing options
 - Structure the financing
 - Identify sources of funding
 - Prepare financial projections
 - Access expansion capital
 - Export Working Capital



Specialty Programs: AITC







- Export Market Research
- Trade Consulting & Training Program
 - Export Readiness Assessment
- Trade Finance Programs
- Export Alabama Trade Alliance
- http://AITC.ua.edu



Specialty Programs: APEX

- APEX Accelerators
 - Statewide coverage with 7 locations
 - Certified Contracting Specialists
 - Set-Aside Program for
 Small Businesses, Minorities
 - Free Bid-Matching System





NATIONAL SBDC IMPACT 2024

Jobs Created In 2023, SBDC's helped clients create over 83,329 new jobs. New Business
Start
54% of SBDC
clients start new
businesses

Access to Capital SBDC's helped clients obtain \$6.9 billion in financing in 2023.



Alabama SBDC Impact / Results





Impact / Results

Sales Growth (Existing Businesses)

AL State Average: 2.3%

AL SBDC Client Average 22.4%

Job Growth (Existing Businesses)

AL State Average: 9.9%

AL SBDC Client Average 25.2%

- Return on Investment
 - \$6.14 Returned for every dollar spent on long term counseling

Source: SBA National Impact Survey 2022



Serving All Sectors

The Alabama SBDC serves women, minorities, and America's veterans.

Last year, SBDC consulting clients were:

- 51% were women,
- 28% were minorities,
- and 6% were veterans.

(*Slightly lower than previous years due to the huge influx of majority-owned businesses seeking assistance with disaster programs.)



Special Emphasis Groups

2023 SBDC Advised Clients



2023 Training Attendees







Impact:

- \$900K TVA contract within 6 months
- Multiple Mentor-Protégé agreements and certifications
- Over \$100M in potential revenue pursuits
- \$30K+ donated to 28 local charities
- 2019 Torch Award for Ethics and Small Business of the Year.

Mission Multiplier

CEO Jamie Miller spent 10+ years working for a major IT consultancy in Washington, DC, but wanted to leave the 'madness" of Washington, DC; so that he could build a new business model that focused on the philosophy of innovation, people engagement, and community building. This idea spawned the creation of "Mission Multiplier".

Since its launch in 2014, and successfully obtaining government certifications. The company has won major government contracts, including a \$900K TVA deal.

Leveraging the benefits of the DoD Mentor Protégé Program, MM then created a Joint Venture company — Mission Innovate LLC — with a service-disabled veteran business. MM is currently pursuing over \$100M in potential revenue with this JV.

"The Alabama SBDC's guidance in government contracting was invaluable," said Miller. Partnering with SBDC, Mission Multiplier led a cybersecurity webinar during the pandemic, providing free solutions to struggling businesses.





Impact:

- Since 2003, grew from four to 40 employees
- SBIR Grant Recipient
- Recognized as a prime contract for National Laboratories
- Trading in Finland, Australia, and the UK

Polaris Sensor Technologies, Inc.,

Polaris Sensor Technologies, Inc., a woman-owned business founded in 2003, specializes in advanced electro-optic sensors for military and commercial applications, including environmental monitoring and hypersonic aero-optics.

Starting with Small Business Innovative Research (SBIR) grants and four employees, the company has grown to nearly 40 employees and is recognized as a prime contractor for National Laboratories and other significant clients. Polaris has leveraged international markets, successfully exporting to countries like Finland, Australia, and the UK, contributing to its growth strategy.

"Polaris staff leveraged Alabama International Trade Center (AITC) to do global market research and develop methods to reach customers worldwide. The AITC enabled the team to develop and evaluate opportunities more effectively," said CEO Michele Banish.





Impact:

- Annual Revenue sales since 2016 -\$70,0000 to \$700,000
- Two part-time staff and eleven 1099 consultants
- Second location (Montgomery Regional Office).

Tristatz, LLC a service-disabled veteranowned business headquartered in Montgomery, Alabama, is built on CEO William Scott's 19-year tenure as a Senior Consultant dedicated to providing economic development resources to diverse sectors. After serving in the US Army and as an Alabama mayor, the desire to boost economic growth in rural counties led Scott to start Tristatz.

"Alabama SBDC at ASU, played a pivotal role in advising our expansion, staff hiring, consultant negotiations, and contract concerns. The SBDC at ASU has provided my business with outstanding services and was there at the inception of our company. The staff helped us navigate the process that entrepreneurs face with starting a business and helped us navigate to the level of success we have experienced with our company throughout the years. The one-on-one advisement is gold," says Scott.





Impact:

- 2 owners,14 part-time, 4 full-time employees
- May 2020 to May 2021, completed over 6000 orders for over 4200 customers, primarily through social media interactions and through their website

From 30-Year Army Career to French Pastry Chef: L'Etoile Patisserie

After a 20-year active-duty career in the Army and an additional 10 years of service as a Department of the Army Civilian after that, Kevin reinvented himself and the new title of Chef Kevin was born. Kevin and his wife, Kristen started putting together a list of tasks to have a bakery business.

What a wonderful journey from a "warrior" to a French Pastry Chef, Kevin, said he and his wife, "remain eternally thankful for the support from and interaction with our local SBDC advisors. Our SBDC is a repository of local support, encouragement, and knowledge that would be of benefit to any individual seeking to pursue entrepreneurial efforts as a part of their career development."





Growing Alabama's Economy, One Small Business at a Time



U.S. Small Business Administration



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WHERE TO START

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